

SUPPLEMENTAL / BID BULLETIN NO. 2025-02-12-13

TITLE : Secondary Internet Service Subscription for DSWD Field Office X
 and Sub-Regional Offices ABC: ₱ 6,109,224.00
ITB NO. : 2025-02-12
DATE : 10 MARCH 2025

This Supplemental/Bid Bulletin is issued to all prospective bidders announcing the Response on the Question/Clarification of the Prospective Bidders, and the Amendments/Changes in the Bidding Documents, to wit:

Question/Clarification of the Prospective Bidders

PARTICULARS	QUESTIONS AND CLARIFICATIONS	RESPONSE
Delivery Schedule	Kindly clarify the delivery lead time. Is it 30 calendar days or 45 calendar days upon receipt of Notice to Proceed?	The delivery schedule of this Project shall be made forty five (45) calendar days upon receipt of the Notice to Proceed (NTP).
Terms of Reference	Who is your Primary Internet Service Provider?	PLDT is the Primary Internet Service Provider.
	It is stated under Sub-Section VII. Letter F. "The DIA, Broadband and Satellite Internet subscriptions must have at least One (1) Usable Public IP Address each." but in the Table: Secondary and Tertiary Internet Service Specifications, the Public IP provided for SWAD Malaybalay, and SWAD Camiguin are both N/A.	For SWAD Malaybalay, and SWAD Camiguin, it is stated N/A, but if you can provide an IP for that then it would be better.
	Is it necessary for the MNSP to have a physical office in Cagayan de Oro City? For instance, our company is based in Luzon, yet we are capable of delivering services nationwide.	Yes, it is required that the Managed Network Service Provider (MNSP) must have a physical office located in Cagayan de Oro City. The office should operate from 8:00 AM to 5:00 PM, Monday through Friday, and must be capable of providing extended support services 24/7 to ensure timely resolution of any network-related issues, even outside regular business hours.

	Is this project one lot, or can it be divided into several lots for each specific area?	This project is one (1) lot.
	Can we tap third party ISP for sites that are Not Feasible to us but still we are the only provider for this project as managed service?	As stipulated under Section VII. Terms of Reference, Sub-Section I. Scope of Services, the Managed Network Service Provider (MNSP) is responsible for identifying, evaluating, facilitating, and managing reputable and distinct Internet Service Providers (ISPs) that will deliver reliable and high-quality Internet services. The MNSP will also act as the single point of contact for all ISPs and DSWD Field Office X. Therefore, it is acceptable to tap third-party ISPs, provided that the MNSP maintains full management responsibility and remains the primary point of contact for this project.
	How many routers do you need? Is it 1 router per site? What are the specifications of the router?	At least one router is required per site. The router specifications must include, at a minimum, support for Wi-Fi 5, capability to handle Public IP assignments, and support for SD-WAN functions. The device should also be robust enough to handle the site's anticipated traffic and network demands.
	Requesting if we can relax the Service Reliability of Broadband Internet from minimum of 50% subscribed speed to minimum of 30% subscribed speed?	While we acknowledge that this service will act as a Secondary ISP, we would prefer to adhere to the current requirement of 50% of the subscribed speed and 80% service reliability. The reliability of the secondary ISP is critical, as it impacts the continuity of operations in DSWD offices. A reduction in speed or reliability could compromise service performance, particularly in mission-critical applications.
	For sites that require LEO Satellite; what if we are feasible via FOC on	While we recognize that Fiber Optic Cable (FOC) generally

	that area, can we offer Broadband Internet via FOC instead of Starlink?	offers a high-quality solution where feasible, in this particular case, our preference remains with LEO Satellites. This decision is based on the specific policy and environmental factors in the areas of concern, where LEO Satellites are more suited to providing consistent and reliable coverage. Therefore, for these sites, we recommend adhering to the current plan of using LEO satellite technology.
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Amendments/Changes in the Bidding Documents

Section I. Invitation to Bid

PARTICULARS	FROM	TO
Deadline for Bid Submission	17 March 2025, 09:00 AM	18 March 2025, 09:00 AM
Bid Opening	17 March 2025, 02:00 PM	18 March 2025, 02:00 PM

Section VI. Schedule of Requirements

PARTICULARS	FROM	TO
Delivery Schedule	The delivery schedule of this Project shall be made thirty (30) calendar days upon receipt of the Notice to Proceed (NTP).	The delivery schedule of this Project shall be made forty five (45) calendar days upon receipt of the Notice to Proceed (NTP).

Section VII. Terms of Reference

PARTICULARS	FROM	TO
II. Project Duration, Delivery, and Payment Schedule	The delivery schedule of this Project shall be made thirty (30) calendar days upon receipt of the Notice to Proceed (NTP).	The delivery schedule of this Project shall be made forty five (45) calendar days upon receipt of the Notice to Proceed (NTP).
	The MNSP shall submit Monthly Utilization Reports and Monthly Billing Statement (Inclusive of Tax) on a monthly basis to process the billing. Payment scheme for the subscription and maintenance of Internet Subscription shall be based on a quarterly basis.	The MNSP shall submit Monthly Utilization Reports, Monthly Billing Statement (Inclusive of Tax), and Sales/Charge Invoice. Payment scheme for the subscription and maintenance of Internet Subscription shall be based on a quarterly basis.

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.


BELLENE L. AHMAD

Chairperson, Bids and Awards Committee

Please accomplish the portion below and email at bac.fo10@dswd.gov.ph.

Received from DSWD, **Supplemental/Bid Bulletin No. 2025-02-12-13** for the Secondary Internet Service Subscription for DSWD Field Office X and Sub-Regional Offices (IB No. 2025-02-12)

RECEIVED BY : _____ DATE: _____
(SIGNATURE OVER PRINTED NAME)

DESIGNATION : _____

COMPANY : _____

JPT/cm