

SUPPLEMENTAL / BID BULLETIN NO. 1

TITLE : Subscription to Primary Internet Services for Field Office X (Early Procurement Activity)

IB NO. : DSWD10-2025-02-EPA

DATE : 17 October 2025

This Supplemental/Bid Bulletin is issued to all prospective bidders announcing the Response on the Question/Clarification of the Prospective Bidders, and the Amendments/Changes in the Bidding Documents, to wit:

Question/Clarification of the Prospective Bidders

PARTICULARS	QUESTIONS AND CLARIFICATIONS	RESPONSE
Technical Specifications	With regard to the firewall, may we confirm if there is a specific vendor or brand/model of equipment required? Furthermore, with respect to the provision or clause on the blocking of certain sites, may we clarify whether this function falls under the firewall or the high-end router?	A specific endpoint is not required; however, it should be integrated into the router or the Customer Premises Equipment (CPE). In this context, URL filtering alone will be sufficient. For the satellite office, the provision of a separate firewall device is not necessary. For the regional office, an existing firewall is already in place; therefore, no additional firewall device is required for this location.
	Are the sub-regional offices not required to have a firewall policy?	For both regional and sub-regional offices, a firewall device is not required. Instead, firewall policies should be embedded within the router. Therefore, the router to be provided must have the capability to enforce site blocking or URL filtering.
	Clarifications on the inception report	Before proceeding with the bidding, bidders should prepare a work plan or implementation plan for the project.
	The technical specifications indicate "Packet Loss Variation in Latency." Is there a specific requirement for this parameter?	No defined numerical target or requirement has been established. Reporting of any related issues will be carried out solely upon receipt of a complaint from the end-user.
	So there are no base and ceiling of the latency? Also, is it correct that latency issues will only be reported to us when a concern is raised by someone from the sites?	A proactive approach is adopted. During random checks, if a Ping test, conducted with a minimum of 10 attempts reveals significant packet loss, this serves as a general indicator of packet loss for the respective ISP.
	Regarding packet loss, may we confirm whether there is no specific numerical requirement for this parameter?	No defined target or numerical threshold has been set for this parameter.

	<p>Requesting that the technical specifications be updated to include the target value or acceptable threshold for packet loss.</p>	<p>There is no need to specify target values for packet loss, latency variation, or routing issues under the emergency ticket category. These cases are based on actual complaints from end-users and are evaluated by the DSWD Network Team. Given the technical nature of such issues and other factors that may be involved, the team determines the specific category before formally escalating the matter to the ISP provider for resolution within the agreed response time.</p> <p>For reference, the DSWD Network Team uses the following internal performance issue criteria:</p> <ul style="list-style-type: none"> • Packet Loss: >6% for 5 minutes (1-minute intervals via ICMP/SNMP) • Latency: >100 ms for 5 minutes (1-minute intervals via monitoring tools) • Routing Issues: Includes route flapping, asymmetric routing, or BGP errors affecting service
	<p>What do you mean by routing issue?</p>	<p>Refer to the response above.</p>
	<p>Are the three documents required to be submitted as proof for the bidder's engineer requirements?</p>	<p>Yes, the bidder's technical engineers must submit the following proof:</p> <ul style="list-style-type: none"> ▪ Certified True Copy of required certifications ▪ Certified True Copy of one (1) government-issued ID ▪ Certified True Copy of Certificate of Employment or Contractor's Engagement Contract
<p>Submission of the Bidding Documents</p>	<p>How many copies of the bidding documents to be submitted?</p>	<p>Only one copy which is the Original Copy for the Technical and Financial Component Envelope.</p>
<p>Price Schedule</p>	<p>How to fill-out the Table 2. (Summary of Bid Prices) in the Price Schedule for Goods?</p>	<p>For this project, the Summary of Bid Prices need not be accomplished; however, the Pricing Details for Goods shall be duly accomplished.</p>

Amendments/Changes in the Bidding Documents

PARTICULARS	FROM	TO
<p>Invitation to Bid</p>	<p>The Department of Social Welfare and Development Field Office X (DSWD FO X), through the Short of Award – National</p>	<p>The Department of Social Welfare and Development Field Office X (DSWD FO X), through the Short of Award – National</p>

	<p>Expenditure Program FY 2026 intends to apply the sum of Six Million Nine Hundred Forty One Thousand Eight Hundred Ninety Four Pesos (Php 6,941,894.00) being the Approved Budget for the Contract (ABC) to payments under the contract for Subscription to Primary Internet Services for Field Office X (Early Procurement Activity). being the Approved Budget for the Contract (ABC) to payments under the contract for</p>	<p>Expenditure Program FY 2026 intends to apply the sum of Six Million Nine Hundred Forty One Thousand Eight Hundred Ninety Four Pesos (Php 6,941,894.00) being the Approved Budget for the Contract (ABC) to payments under the contract for Subscription to Primary Internet Services for Field Office X (Early Procurement Activity). Bids received in excess of the ABC shall be automatically rejected at bid opening.</p>
<p>Bid Data Sheet 5.5</p>	<p>Subscription of Internet Services</p>	<p>The Single Largest Completed Contract (SLCC) that is similar to the procurement project to be bid shall be the Subscription of Internet Services and whose value must be equivalent to at least fifty percent (50%) of the ABC.</p> <p>However, bidders may submit a combination of contracts completed within the prescribed period, provided that the total value of said contracts is at least fifty percent (50%) of the ABC, as follows:</p> <ol style="list-style-type: none"> a. The Bidder should have completed at least one (1) similar contract amounting to at least 25% of the ABC; <p><u>AND</u></p> <ol style="list-style-type: none"> b. The Bidder should have completed other contracts, whether similar or not, with an aggregate amount of at least 25% of the ABC.
<p>Checklist of Technical and Financial Documents</p>		<p><i>**Please see the UPDATED CHECKLIST provided below</i></p>

Checklist of Technical and Financial Documents

I. TECHNICAL COMPONENT ENVELOPE

Class "A" Documents

Legal Documents

- a) PhilGEPS Certificate of Registration (Platinum Membership) (all pages) in accordance with Section 20 of the IRR of RA No. 12009;

Technical Documents

- b) Statement of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid;
- c) Statement of the bidder's SLCC similar to the procurement project, except under conditions provided for in Sections 52.4.1.3 and 52.4.2.4 of the IRR of RA No. 12009, within the relevant period as provided in the Bidding Documents;
- d) Original Copy of Bid Security in the prescribed form and amount in accordance with ITB Clause 16, and validity period under ITB Clause 15;
- e) Conformity with the Technical Specifications, which shall include production or delivery schedule, manpower requirements, and after-sales warranty;
- f) Original duly signed Omnibus Sworn Statement (OSS);
In the case of a corporation, partnership or cooperative, an Original Notarized Secretary's Certificate or Board Resolution authorizing the representative; or Original Notarized Special Power of Attorney of all members of the joint venture giving full power and authority to its authorized representative to sign the OSS; or Original Notarized Special Power of Attorney executed in favor of the authorized representative in case of sole-proprietorship to do acts to represent the Bidder.

Financial Documents

- g) The prospective bidder's computation of Net Financial Contracting Capacity (NFCC); or A committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.

Class "B" Documents

- h) If applicable, a valid joint venture agreement (JVA), in case the joint venture is already in existence; or in the absence of a JVA, duly notarized statements from all potential JV partners stating that they will enter into and abide by the provisions of the JVA in the event that the bid is successful;

II. FINANCIAL COMPONENT ENVELOPE

- a) Original of duly signed and accomplished Financial Bid Form; and

- b) Original of duly signed and accomplished Price Schedules in accordance with ITB Clause 13.1.

Other documentary requirements under RA No. 9184 (as applicable)

- a) For foreign Bidders claiming eligibility by reason of their country's extension of reciprocal rights to Filipinos, a certification from the relevant government office of their country stating that Filipinos are allowed to participate in their government procurement activities for the same item or product;
- b) *[if applicable]* Certificate of Domestic Preference, in accordance with ITB Clause 25.

Note: The bidder must carefully read the full description of the above requirements, and submit the said requirements as specified.

The bidders are required to provide a Table of Contents, and corresponding label for each submitted Technical and Financial Component document to ensure that the submitted requirements are complete.

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.



BELLENE L. AHMAD

Chairperson, Bids and Awards Committee

Please accomplish the portion below and email at bac.fo10@dswd.gov.ph.

Received from DSWD FO X, **Supplemental/Bid Bulletin No. 1** for the **Subscription to Primary Internet Services for Field Office X (Early Procurement Activity) (IB No. DSWD10-2025-02-EPA)**.

RECEIVED BY : _____ DATE: _____
(SIGNATURE OVER PRINTED NAME)

DESIGNATION : _____

COMPANY : _____

